

WT-Terms and conditions

Pool Care and maintenance.

You should avoid damage to the lamp by keeping the water at a neutral PH-value. The water should be free from metal attacking ingredients to avoid discolouration any material deposits on the lamp must be removed with a suitable non-metallic cleaner.

The lamp must not come into contact with any metal effecting cleaners, or acids. Do not use high pressure cleaners directly onto the lamp.

Installation

The Installation of the lamp must be carried out according to the instructions supplied. If any modifications are made to the lamp, the distributor/manufacture is discharged from any liability. This includes modifications to the Cables; they should not be cut or re-joined unless using appropriate heat shrinking supplied by Water-tec. The cables are supplied with the correct lengths specified. If any problems arise after installation by your chosen installer and it is found that the fault was of poor installation the distributor/ manufacture is discharged from any liability.

The Company accepts no responsibility for any direct or indirect damage as a result, of poor installation.

If the Buyer is overdue in payment for the goods or other goods supplied by the Company, the Company may recover and sell the goods.

If you are not using the correct niche fitting, the manufactures is discharged from any liability. The lamp is equipped with cable lengths requested; the installer must ensure suitable draw wires are installed through the niche/pipe work and conduit.

General

The installation depth should be between 500mm to 700mm. Sufficient cable should be retained in the niche/pipe work to pull the lamp to the surface, and carry out any repairs.

If a lamp should fail then the replacement of an LED lamp should be carried out by a qualified electrician.

WARRANTY AND LIABILITY

- (a) Subject to the conditions set out below, the Company warrants that the goods will be free from defects in material and workmanship for a period of 24 months from the date of delivery and shall replace any goods which the Buyer proves to the satisfaction of the Company to be faulty in accordance with this condition.
- (b) The warranty given in paragraph (a) is subject to the following conditions.
- (i) The Company shall be under no liability in respect of any defect arising from fair wear and tear, wilful damage, negligence, abnormal working conditions, poor installation, failure to follow the Company's instructions, misuse or alteration or repair of the goods without the Company's written approval.
- (ii) The Company shall be under no liability under the above warranty if the total price for the goods has not been paid by the due date for payment.
- (iii) The above warranty does not extend to parts, materials or equipment not manufactured by the Company, in respect of which the Buyer shall only be entitled to the benefit of any warranty or guarantee provided by the manufacturer thereof to the Company.
- (C) Subject as expressly provided in these conditions, all warranties, conditions or other terms implied by statute or common law are expressly excluded to the extent permitted by law.
- (d) Except in respect of death or personal injury caused by the Company's negligence (or implied under the Consumer Safety Act 1987) the Company shall not be liable to the Buyer by reason of any representation, implied warranty, condition or other term or under the express terms of the contract for any consequential loss or damage (whether for loss of profit or otherwise), costs, expenses or other claims for consequential compensation whatsoever arising out of the supply of goods and the Company's liability for direct loss (otherwise than for death or personal injury) shall be limited to the value of the invoice for the contract.

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All our products are covered by your statutory rights, this warranty is in addition to your statutory rights under either the Sale of Goods Act 1979 or the Supply of Goods and Services Act 1982. If you are unhappy with the service you receive from water-tec.co.uk please contact us immediately in order that we can rectify the situation. We will keep you informed of everything we are doing to correct the situation until the problem has been resolved. This warranty covers a 24 month period from the date of purchase. Conditions apply see below for details.

Warranty Disclaimer

- This warranty takes immediate effect from the date of purchase.
- Delivery charges for replacement lights are included, restricted to UK Mainland only.
- All replacement lights will be invoiced at the current list price less trade terms if applicable. A refund or credit note will be applied upon inspection of faulty goods.
- Paramount, Water-tec and MAS Electronics UK Ltd are not responsible for any items that have been damaged due to misuse.
- We are not responsible for the installation of the items; installation must always be carried out by a qualified electrician.
- General maintenance on the Lamps must be carried out at regular intervals, to ensure the highest visibility. We do not take responsibility for any maintenance issues.
- The water should be kept at a neutral Ph-value. The water should be free from any metal attacking ingredients to avoid discolouration.
- Paramount/Water-tec WILL NOT guarantee or be responsible for any corrosion or staining issues if lights are to be installed in a salt water pool.
- Material deposits on the lamp must be removed with a suitable non metallic cleaner.
- Items returned and are found to be damage by any misuse or incorrect fitting; the manufactures are discharged from any liability. There will also be a charge to replace the item.
- This is a water cooled device; therefore, the lamps should not be run dry for long periods of time.
- The warranty will be invalid if any modifications are made to the Lamps or cable.
- Magic Gel (or similar) must be used in all junction (deck) type boxes. Failure to do so may invalidate the warranty.